Leslie AI LLC — Subprocessor List

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These are the third parties Leslie AI engages that process Customer Data to provide the Services. Leslie AI binds each one to data protection terms at least as protective as the Data Processing Addendum and remains responsible for their performance.

Current Subprocessors

Subprocessor	Purpose	Customer Data processed	Primary processing location
Railway	Application hosting, database and backups	All Customer Data stored by the Services	United States
Anthropic	AI model processing for replies, drafting and triage	Property, lease, resident, communication and ledger data included in requests to the model	United States
Twilio	Sending and receiving text messages	Recipient phone number, message content and delivery metadata	United States
Resend	Sending email	Recipient email address, message content and delivery metadata	United States
ElevenLabs	Answering phone calls with Leslie's voice agent	Caller phone number, call audio, transcript, and property or resident details discussed on the call	United States
Stripe (Billing)	Billing Customer for Leslie AI's Fees	Customer's billing contact and payment method	United States

Subprocessor	Purpose	Customer Data processed	Primary processing location
Stripe (Identity)	Verifying a prospect's identity before a self-guided showing, where enabled	The prospect's ID document and selfie, held by Stripe. Leslie AI receives the verification status and session reference and does not store ID images or selfies	United States
Igloo	Issuing time-limited lockbox codes for self-guided showings, where enabled	Property, lockbox and showing time window	United States
Rentometer	Rent comparables for lease renewals	Property address, bedrooms and rent	United States

"Primary processing location" is where the provider stores and processes Customer Data for Leslie AI's account. Backups, AI inference routing and the provider's support access are covered by Leslie AI's terms with that provider and may differ.

Not Subprocessors

- **Customer's own Connected Systems.** Customer's property management system, and any e-signature, telephony, email or screening account Customer holds in its own name, are engaged under Customer's own agreements. Leslie AI accesses them on Customer's instruction.
- **Code hosting and internal tools** that do not receive Customer Data (for example, GitHub for Leslie AI's source code, because Customer Data is kept out of repositories, issues and build logs).

Changes

Leslie AI will give at least 30 days' notice before adding or replacing a Subprocessor that processes Customer Data. Notice goes by email to each customer's legal notice address and to everyone subscribed to this list. To subscribe, email Leslie@LesliePM.com.

Customers may object on reasonable data protection grounds under Section 7.8 of the Master Terms.

Change History

Effective date	Vendor	Change
November 1, 2026	All listed	First published version